

Alamance County Public Libraries
Wireless Access FAQ

1. Who can access the library's wireless network?
Anyone with a wireless equipped laptop can use the library's wireless network.
2. Is there a charge for wireless access?
No, this is a free service of the library.
3. Where is wireless access available?
Wireless access is available at the May Memorial (Burlington), Mebane, North Park and Graham libraries. There are areas within each building where the signal is stronger.
4. When is wireless access available?
Wireless access is available only during the hours that the individual library is open.
5. What type of equipment do I need to use the library's wireless network?
Users must have their own laptops equipped with appropriate wireless adapters to use the library's wireless access. The library currently does not loan laptops to users.
6. Is printing available on the library's wireless network?
Printing is not currently available on the wireless network.
7. Is the library's wireless network secure?
As with most public, wireless connections, the Library's wireless connection is not secure. Others could intercept any data received or transmitted. Alamance County Public Libraries recommends that users of our wireless service do not transmit personal information, including credit card numbers, social security or driver's license numbers, personal identification numbers (PINs), passwords or any other sensitive information while using any public, wireless connection, including ours. The Library cannot be held responsible for any losses incurred if patrons choose to use the Library's Internet connection to conduct commercial transactions.
8. Can electrical outlets in the library be used for charging personal laptops?
Electrical outlets in library buildings may be used by patrons' laptops on a first come, first served basis with no guarantees that an outlet will be available at any given time. Proper safety precautions must be observed when using library outlets.